



Getting started with nexuzhealth consult

Free access to patients' digital health records for participating care providers

A STARTER'S GUIDE

nexuzhealth.com

Centralised patient data,
optimised consultation.

An integrated approach
towards better care.

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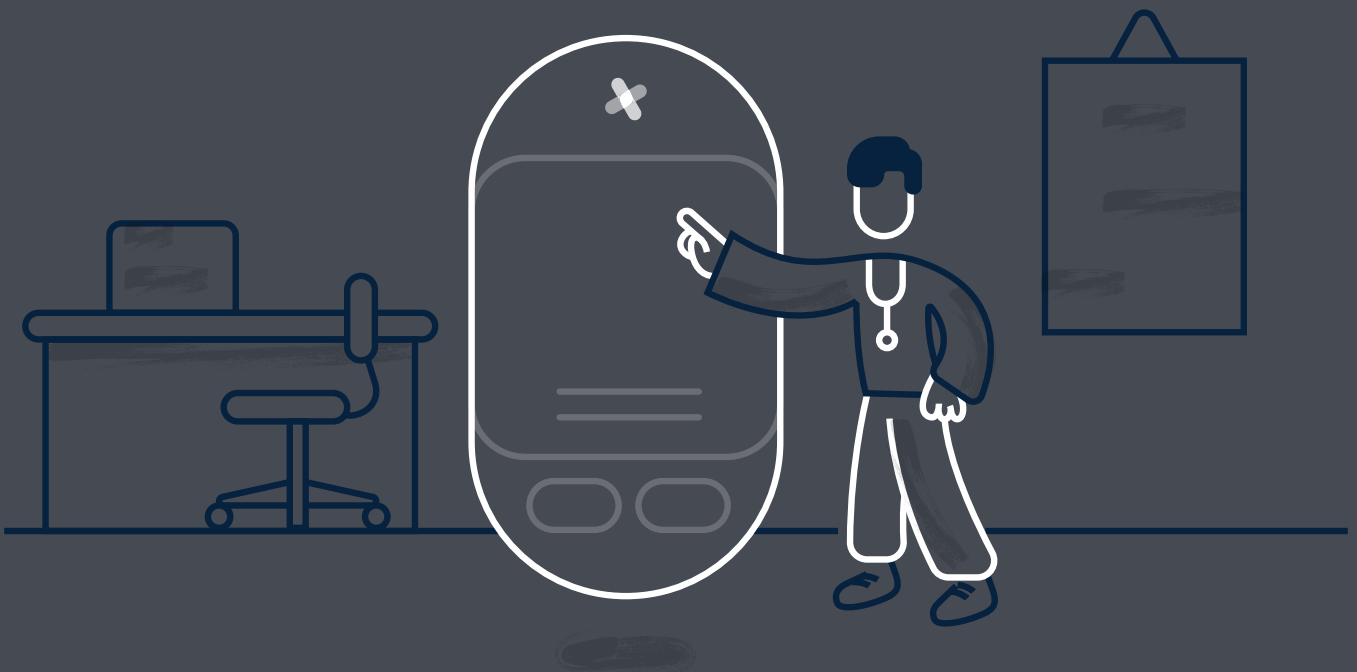
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Getting started with nexuzhealth consult

Nexuzhealth consult offers general practitioners, home nurses, dentists, pharmacists, physiotherapists, midwives and occupational therapists **free access** to their patients' hospital records. This user-friendly web application is integrated with **eHealth-data**, so healthcare providers can securely access the hospital data of patients they have a therapeutic link with. This is all about **strengthening multidisciplinary collaboration and boosting efficiency**.

In this starter's guide, we highlight the key functionalities of nexuzhealth consult.

For questions about other features, visit <https://www.nexuzhealth.com/en/solutions/nexuzhealth-consult>



Who's it for?

Driving digital care, together

Nexuzhealth is committed to optimal collaboration across the entire healthcare sector, promising streamlined care processes between hospitals, primary and secondary care providers, and patients.

Specifically for **professional healthcare providers from primary and secondary care**, there's the nexuzhealth consult free web application. This provides access to crucial hospital information, such as medical images, reports, medication summaries, lab results, etc. supplemented with eHealth data.

Please note: nexuzhealth consult is not suitable for occupational physicians, insurance doctors, or doctors employed by a health insurance fund or insurance company.

Nexuzhealth consult specifically for:

- General practitioners
- Home nurses
- Dentists
- Pharmacists
- Physiotherapists
- Midwives
- Occupational therapists

Disclaimer

Depending on your role as a healthcare provider, you will have more or less access. Nexuzhealth bases this on the **eHealth access matrix**. For each type of healthcare provider, it has been critically determined which information from the hospital record is relevant. Only this information is shown.

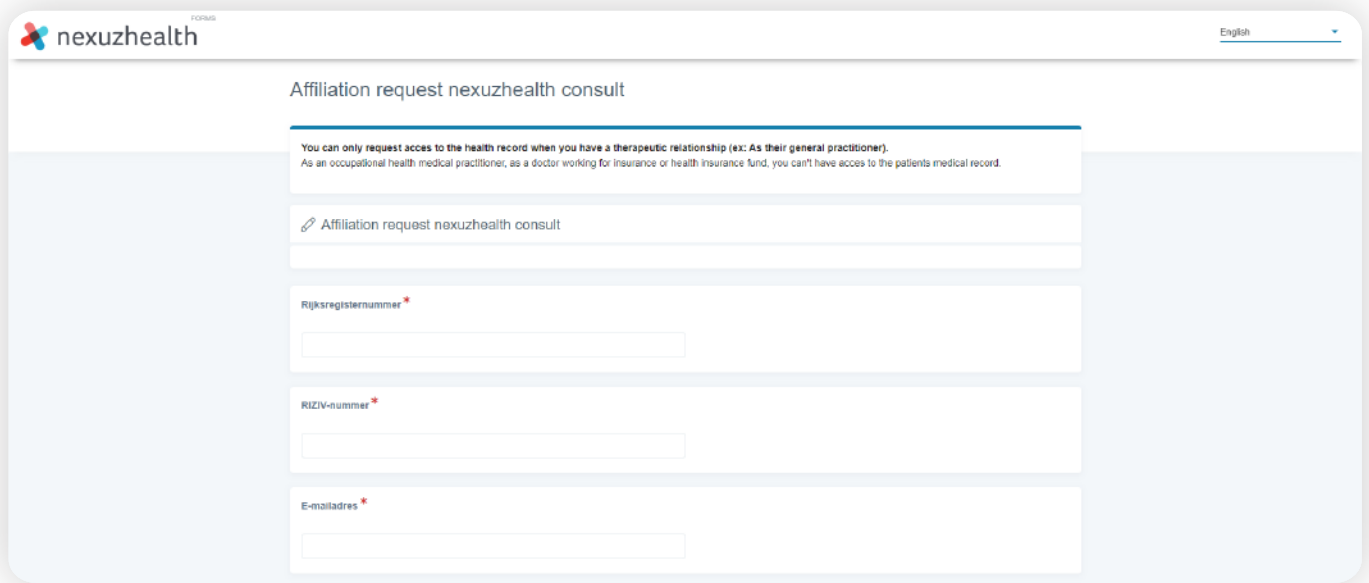


Registration

To get started with nexuzhealth consult, simply register by clicking the button [Request an account](#)

We use a simple form to ask for your **national registry number, RIZIV number** and **email address**, among other things.*

Please also indicate which healthcare institution you have the most contact with.



The screenshot shows the registration form for 'Affiliation request nexuzhealth consult'. At the top left is the 'nexuzhealth' logo and 'FOCUS' text. At the top right is a language dropdown set to 'English'. Below the title is a blue-bordered box with the text: 'You can only request access to the health record when you have a therapeutic relationship (ex: As their general practitioner). As an occupational health medical practitioner, as a doctor working for insurance or health insurance fund, you can't have access to the patient's medical record.' Below this is a title bar with an edit icon and the text 'Affiliation request nexuzhealth consult'. The form contains three input fields: 'Rijksregisternummer *', 'RIZIV-nummer *', and 'E-mailadres *', each with a red asterisk indicating a required field.

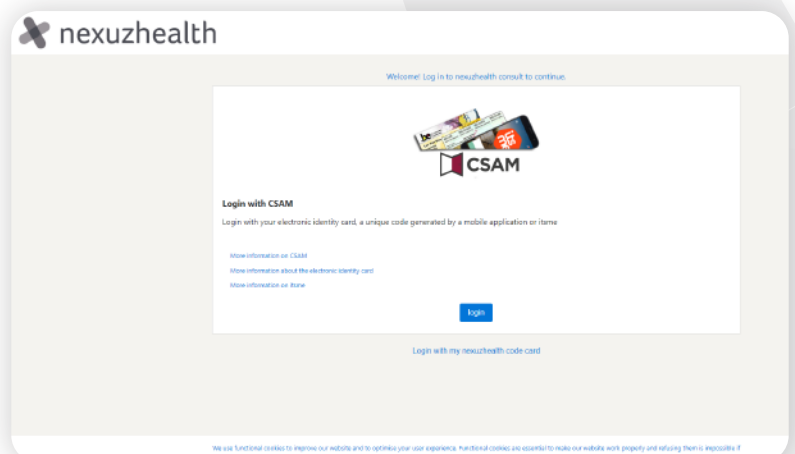
* We use the national registry number to use an eHealth service to retrieve RIZIV data. We can compare this with the RIZIV number provided by the applicant. This ensures that we can see if it is an active RIZIV number and verify the identity of the applicant.

Sign in

Once registered, you can log in via

[Login nexuzhealth consult](#)

Logging in is always secure thanks to CSAM. You can log in using your eID, itsme or a federal token.



The screenshot shows the login page for 'nexuzhealth'. At the top left is the 'nexuzhealth' logo. Below it is a welcome message: 'Welcome! Log in to nexuzhealth consult to continue.' The main content area features a large image of a CSAM (Central Service for Access to Medical Information) card. Below the image is the heading 'Login with CSAM' and the text 'Login with your electronic identity card, a unique code generated by a mobile application or itsme'. There are three links: 'More information on CSAM', 'More information about the electronic identity card', and 'More information on itsme'. A blue 'Login' button is positioned below these links. At the bottom of the main content area is the text 'Login with my nexuzhealth code card'. At the very bottom of the page is a small disclaimer: 'We use functional cookies to improve our website and to optimize your user experience. Functional cookies are essential to make our website work properly and ensuring that it is accessible if you want to visit the site. By logging in, you are agreeing to our use of cookies.'

Home screen

The **Overview** tab shows you four large blocks of data. This is, of course, always data for patients you have a therapeutic link with:

1 Lab results

Here you'll see your patients' lab results from the last 30 days. A single click is enough to view the result or download the PDF file. In the details, you'll see information about the treating doctor, healthcare institution, conclusion, etc.

2 Reports from the last 30 days

Recent hospital reports are visible at a glance. Scroll through the list and click on a report to open it. Tip: you can also see if this report is already available to your patient.

3 Discharged patients

In the bottom left, you'll see a list of discharged patients. This includes both outpatient consultations and (day) hospitalisations. You can enter search queries or filter through the search window.

4 Admitted patients

On the right hand side, you can see an overview of patients admitted to the hospital. With one click, you can view the central file. You can enter search queries or filter through the search window.

The screenshot displays the Nexuzhealth interface with a sidebar on the left and a main content area. The sidebar includes sections for 'PATIENTS', 'APPOINTMENTS', 'NEXUZHEALTH', and 'MORE'. The main content area is divided into four sections, each with a numbered callout:

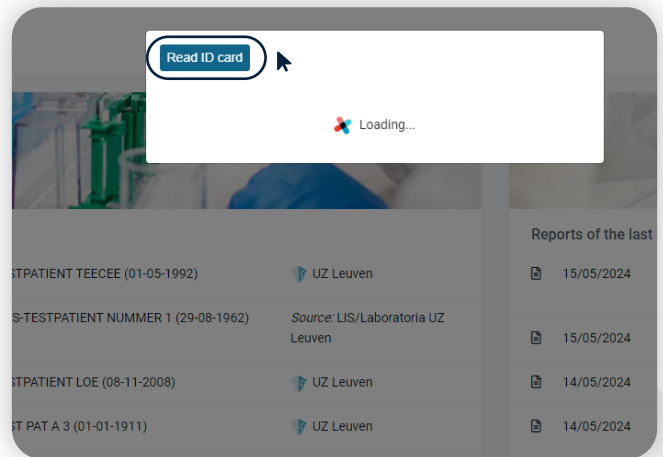
- 1 Lab reports of the last 30 days:** A table listing lab results with columns for date, patient name, and location. Example rows include: 16/05/2024, TESTPATIENT TEECEE (01-05-1992), UZ Leuven; 16/05/2024, KWS-TESTPATIENT NUMMER 1 (29-08-1962), Source: LIS/Laboratoria UZ Leuven; 13/05/2024, TESTPATIENT LOE (08-11-2008), UZ Leuven; 09/05/2024, TEST PAT A 3 (01-01-1911), UZ Leuven; 08/05/2024, TESTPAT SHREK (01-01-1978), UZ Leuven. Total: 15.
- 2 Reports of the last 30 days:** A table listing hospital reports with columns for date, patient name, and location. Example rows include: 15/05/2024, NUMMER 1998 KWS-TESTPATIENT WILLEM KNEVELS (19-11-1999), AZ Jan Portaele Vrijevoorde; 15/05/2024, NUMMER 1 KWS-TESTPATIENT (29-08-1962), UZ Leuven; 14/05/2024, NUMMER 15 KWS-TESTPATIENT (19-04-1931), UZ Leuven; 14/05/2024, NUMMER 1244 KWS-TESTPATIENT DELFINE STALS (14-06-1996), AZ Jan Portaele Vrijevoorde; 14/05/2024, NUMMER 517 KWS-TESTPATIENT OLVA (17-12-1933), Onze-Lieve-Vrouwziekenhuis Aalst - Asse - Ninove. Total: 21.
- 3 Released patients:** A table listing discharged patients with columns for patient name, date, and location. Example rows include: NUMMER 632 KWS-TESTPATIENT HHL (00/01/1988), Ambulant (16/05/2024); NUMMER 38 KWS-TESTPATIENT (19/04/1981), Ambulant (16/05/2024); NUMMER 22 KWS-TOEGANG (29/05/1995), Dayroom (15/05/2024); NUMMER 1998 KWS-TESTPATIENT WILLEM KNEVELS, Dayroom (15/05/2024).
- 4 Hospitalized patients:** A table listing hospitalized patients with columns for patient name, date, and location. Example rows include: NUMMER 11 KWS-TESTPATIENT (15/07/1980), Hospitalization, Vandermeulen (00/05/2024); MAN TESTPATIENT (01/01/1999), Hospitalization, Verleyen (27/03/2024); NUMMER 278 KWS-TESTPATIENT SBD (01/06/1986), Hospitalization, Callewaert (11/12/2023).

New patient

To access a new patient's file, you must first establish a therapeutic link. This can be done very simply by entering **your patient's eID**.



1. Click on the "eID" button at the top.



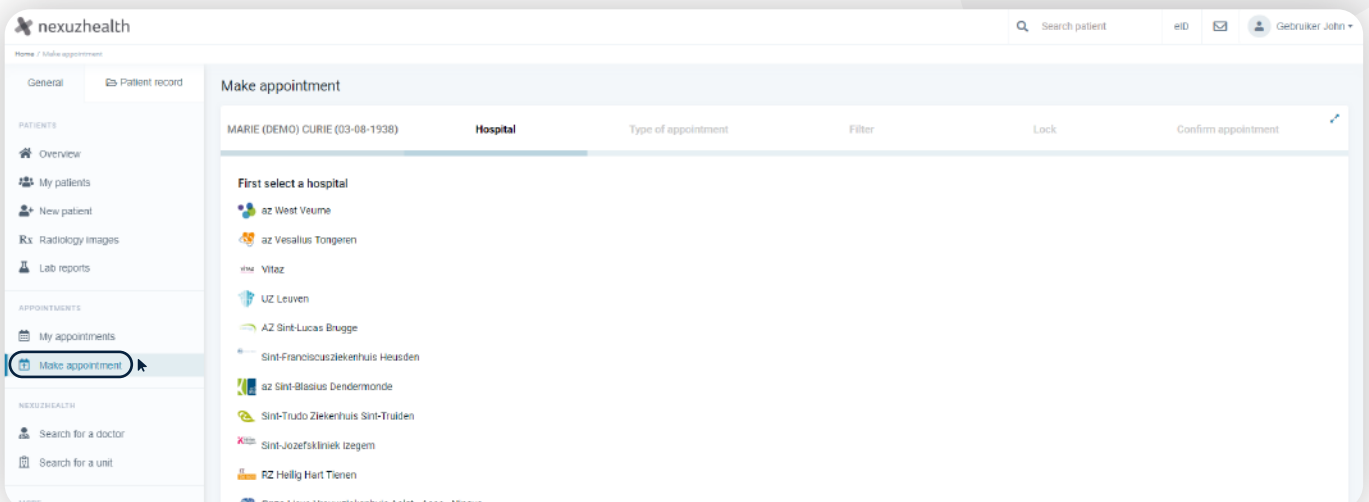
2. Click on "Read ID card."

Appointments

Want to make an appointment for a patient? This can be done via the appointments module or directly from the patient file.

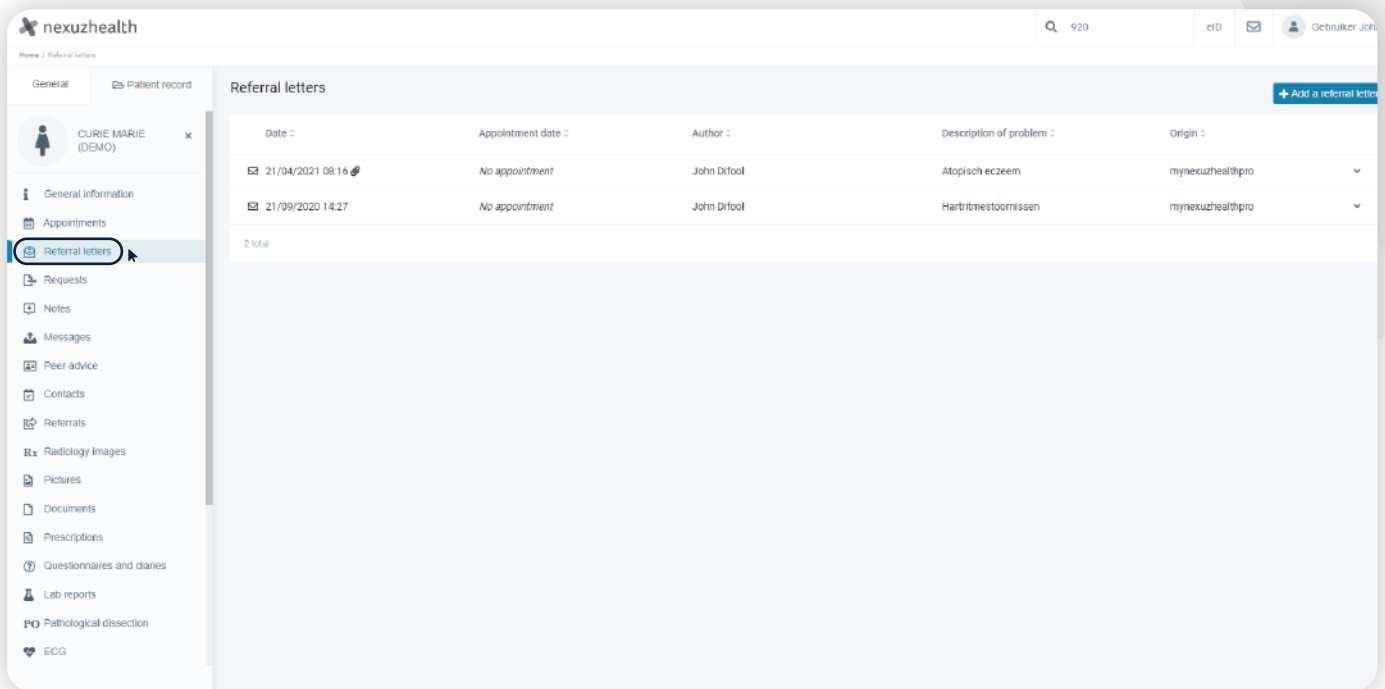
Thanks to nexuzhealth consult, you have access to all patient files from healthcare institutions that use nexuzhealth's **Clinical Workstation (CWS)**, supplemented with eHealth data. How? Search for the patient you want to make an appointment for, then select the desired hospital before also choosing the correct department. If you wish, you can still filter per specific doctor. Want your patient to see a doctor urgently? Then use the **First available appointment** feature. It's perfectly possible to add some comments to the appointment or attach your referral letter to the consultation. Your patient will immediately receive a confirmation via mynexuzhealth.

In the appointments module, you can also see an overview of all the appointments you've made for your patients.

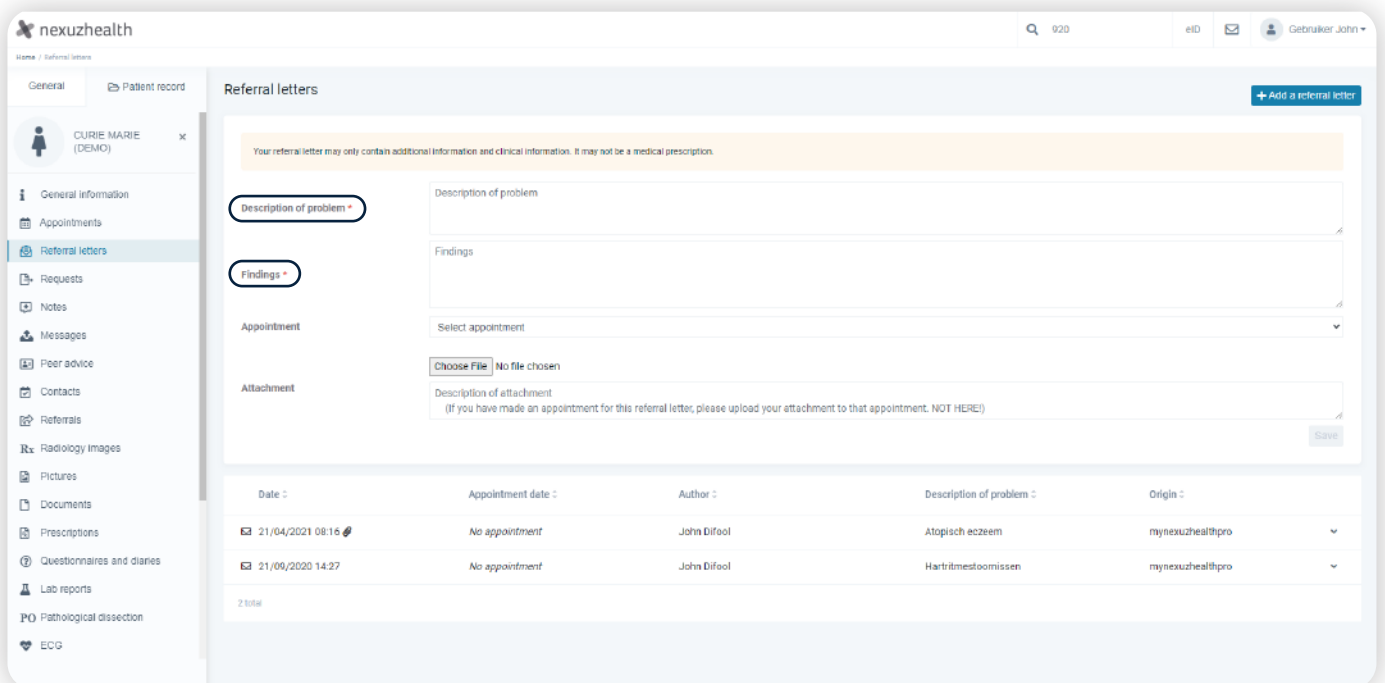


Referral letters

On the **Referral letters** tab, you can create a referral letter in no time. Simply fill in the boxes for **Description of problems** and **Findings**, and link them to an appointment if you wish. You're free to also add attachments.



1. Click on the "Referral Letters" button.



2. Simply complete "Description of problem" and "Findings."

Contacts

The contacts module generates a clear list of contact moments with other healthcare providers, e.g. consultations, hospitalisations, radiological examinations, etc.

Good to know: it's possible to send reports to your own eHealthbox.

Via Contacts, you get an overview of various

- reports
- radiology images
- images and documents

The screenshot shows the 'Contacts' overview page in the Nexuzhealth system. The left sidebar contains a navigation menu with 'Contacts' highlighted. The main area displays a table of contact records for patient CURIE MARIE (DEMO). The table has columns for Date, Hospital, Department, and Description. A 'Send to my eHealthBox' button is visible in the bottom right corner of the table area.

Date	Hospital	Department	Description	
23/07/2023 13:29	AZ Sint-Maria Halle	cardiologie	consultatie	
15/11/2021 10:30	UZ Leuven	I.G. nefrologie	hospitalisatie	
13/10/2021 14:37	Hellig Hart Leuven	geriatrie	hospitalisatie	
31/08/2021 15:30	UZ Leuven	cardiale heelkunde	operatie	
31/08/2021 12:45	UZ Leuven	I.G. cardiologie	hospitalisatie	
20/04/2021 08:50	UZ Leuven	algemene kindergeneeskunde	hospitalisatie	
25/06/2020 11:19	UZ Leuven	dermatologie	consultatie	
12/10/2017 01:47	UZ Leuven	radiologie alg.	Rad Skelet	Report, Pictures & documents, Rx
02/07/2017 09:35	UZ Leuven	radiologie alg.	Rad CT	Report, Rx
31/08/1961 22:30	AZ Sint-Elisabeth Herentals	radiologie	Rad Skelet	Report, Rx

1. Click the "Contacts" button.

The screenshot shows the 'Contacts' detail page for a specific contact. The left sidebar is the same as in the overview page. The main area displays details for a contact on 12/10/2017 at UZ Leuven, radiologie alg., Rad Skelet. The 'Send to my eHealthBox' button is highlighted with a red circle. Below the details, there is a section for 'RELEVANTE KLINISCHE INLICHTINGEN' and 'DIAGNOSTISCHE VRAAGSTELLING'.

Department: radiologie alg. (RAD)
Unit: Extra muros activiteit (22)
Description: Rad Skelet
Doctor: gebruiker historische
Supervisor: gebruiker historische
Cnr: 54835900

Report number: 51213443
Validator: [redacted]
Validation date: 24/11/2018 10:44
Report type: Final report

Leuven, 25 februari 2018.

Eenheid: 211
Onderzoekdatum: 25-02-2018

RELEVANTE KLINISCHE INLICHTINGEN:
Loslaat pijnen

DIAGNOSTISCHE VRAAGSTELLING:
Dunne darm obstructie?

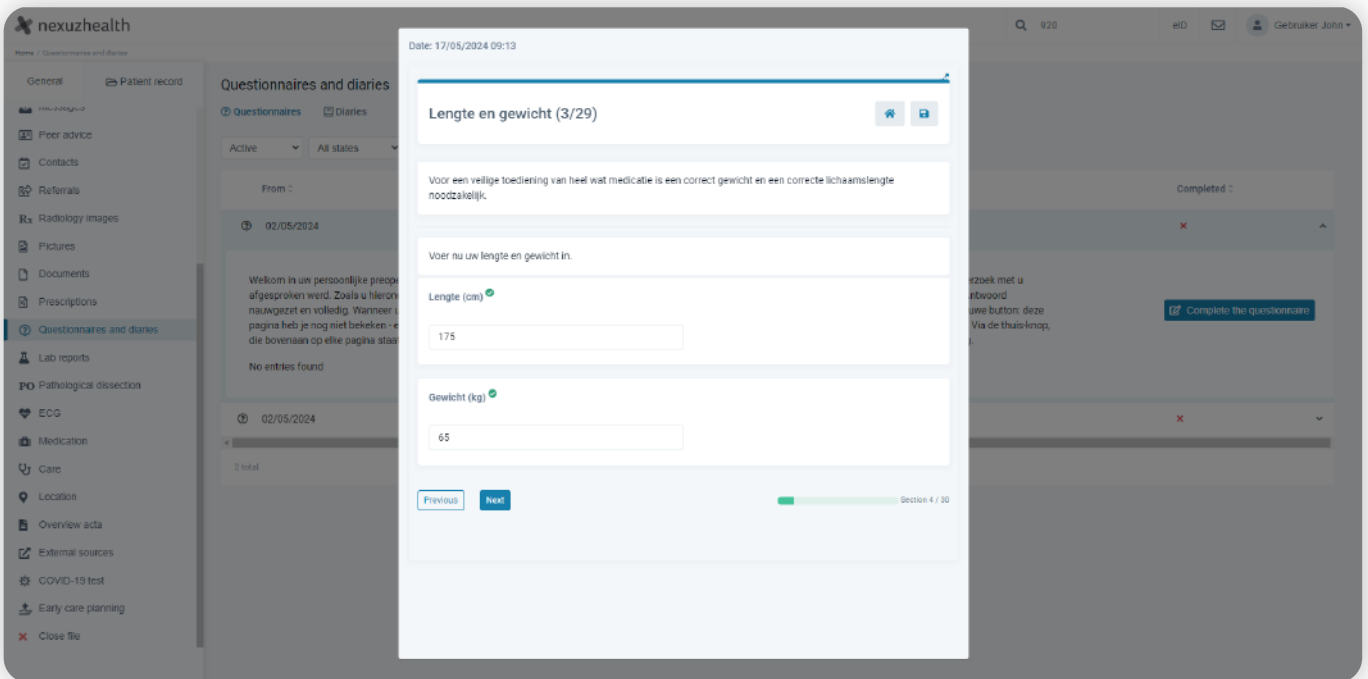
ONDERZOEKEN:

2. Send the reports to your own eHealth box.

Questionnaires and diaries

Healthcare institutions sometimes ask patients to fill in questionnaires or diaries, for example: a preoperative questionnaire or rehabilitation log. Patients no longer need to fill these in on paper but can also do so via the [mynexuzhealth](#) mobile application.

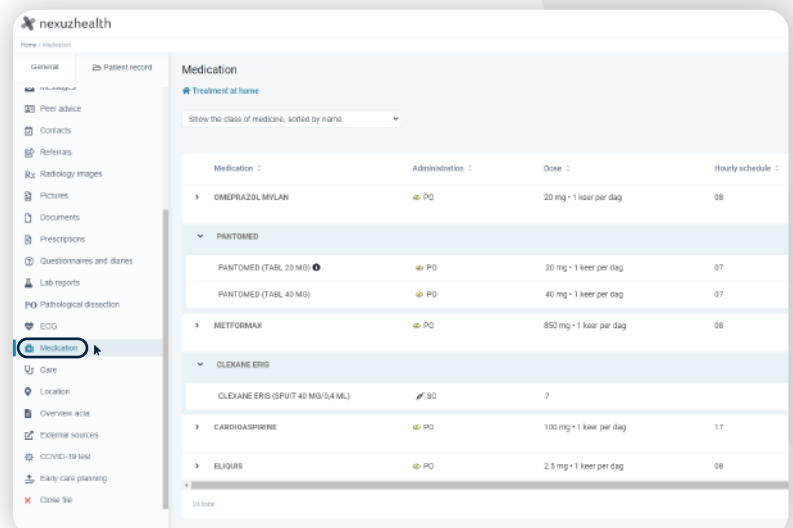
As a healthcare provider, you also have **access** to your patients' questionnaires and diaries. You can even **fill in the forms together with your patient**.



Medication

Via **Medication**, you see a clear overview of the **validated medication upon discharge** from a healthcare institution. This is for viewing only. You cannot change or add anything here.

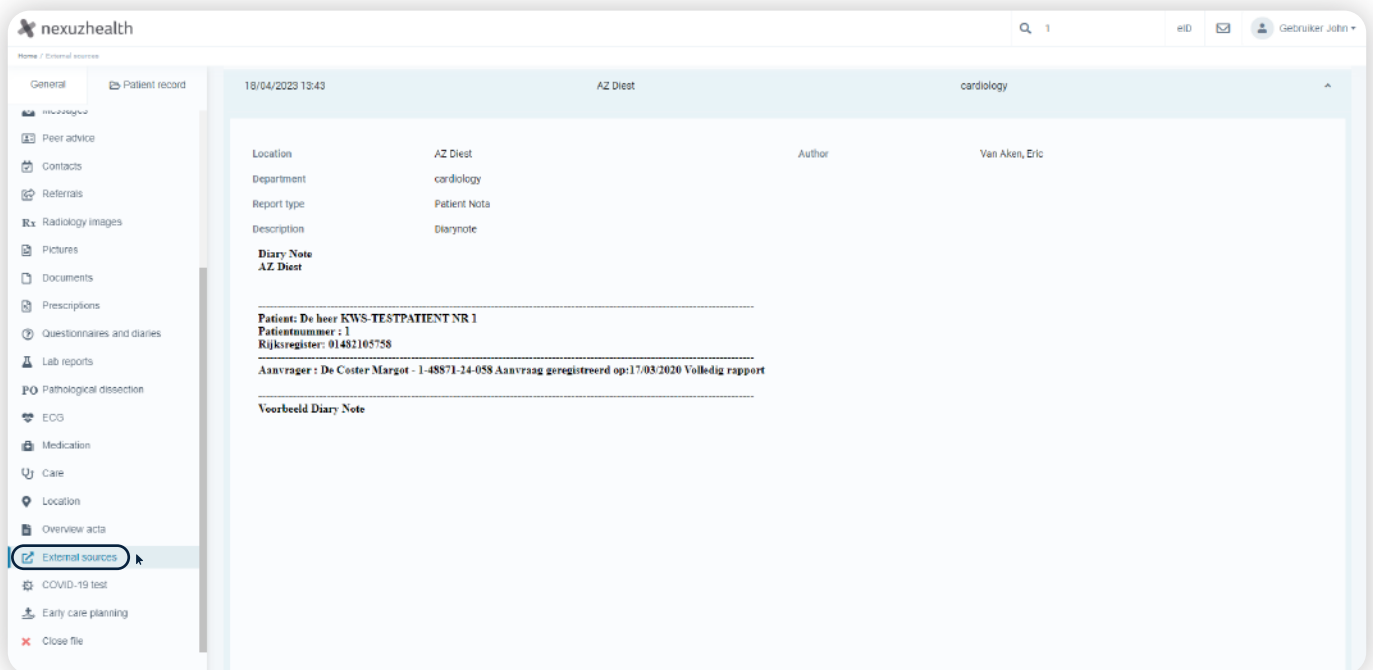
The date of validation is also indicated. This ensures you know straight away if the therapy is still recent and therefore accurate.



External sources

Nexuzhealth consult is linked to external sources to consult even more data. For example, you can open your patient's eHealthHub via this tab. This ensures you also have access to reports and other documents from healthcare institutions that do not use nexuzhealth's [Clinical Workstation](#). We are therefore providing as good and complete a picture as possible of the patient's medical condition.

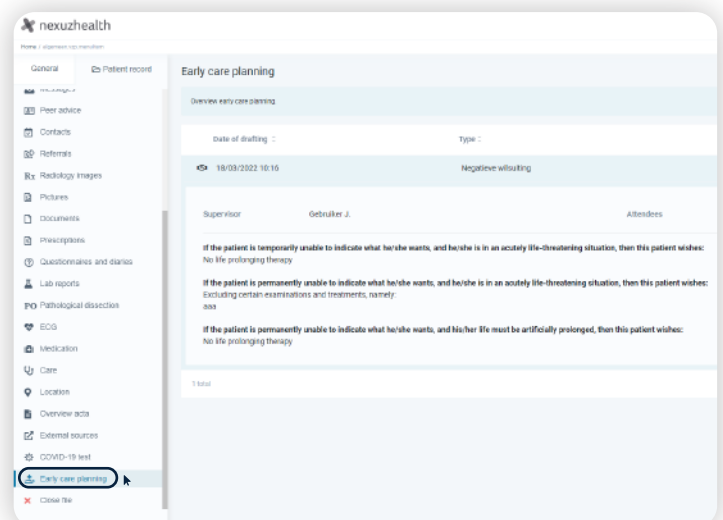
There's also a link to **Mijn thuisverpleging**, allowing you to open and view the files of the **Wit-Gele Kruis and i-mens** – making transmural collaboration even more efficient.



Early care planning

Living wills or treatment agreements are registered in the hospitals' systems and shown via nexuzhealth consult.

You can consult the status and validity for each patient here.



And there's more..

Want more than just access? With **nexuzhealth pro for general practitioners** and **home nursing**, you not only gain insights into data but also enjoy all the benefits that the centralised electronic patient record and our community have to offer.

Read more at:

[nexuzhealth pro for general practitioners](#) ▶

[nexuzhealth pro voor home nurses](#) ▶



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optimised consultation.

An integrated approach
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